

Managing Change

Who Would Benefit

Anyone with management responsibility would benefit from this course.

Course Overview

Delegates will learn the essence of change in the search for continual and measured improvement. Too many managers view managing change negatively and are not prepared to embrace the challenge and drive the change process themselves. This course examines the nature of navigating change and how people react to it, whilst exploring in great detail how to help your people to, not only, welcome and embrace change, but stimulate it.

CPD Points: 12

Course Category: Management & Leadership

Recommended No. of Days: 2

Course Location: To be determined

The Course Includes:

- Understanding change & defining the change process
- A change model
- Roles and responsibility
- Your role
- Team roles
- The essence of change
- A necessary process
- Human values
- Reactions to change
- Handling resistance & defensiveness
- Confidence building
- Change management strategies
- Communicating the change process

Learning Outcomes

At the end of this program the delegate can:

- Analyse the environmental factors likely to affect change
- Identify and analyse the strengths and weaknesses of the business
- Identify strategic options for change
- Explain how to achieve the strategic goals of your business through change
- Design a change implementation plan for your chosen strategy
- Describe the key steps in developing a strategy to accomplish change